

From: Sue Montgomery
To: Microsoft ATR
Date: 12/7/01 3:32pm
Subject: give me a break please

I want my OS richer, not poorer. Tell these clown "attorneys" that if they would talk to end users, such as myself, who have no time, no time whatsoever, and neither do we have the training or the likelihood for training, to "create" an enriched OS/apps package from the bare bones they want to stick us with...

An analogy for me is, they don't want any included options on cars so a person purchasing a car has to go to a bunch of aftermarket providers to get the additional products they desire. Of course, each aftermarket provider will have some problem with other items added and insist on either redoing the whole thing at addition huge charges or not doing it at all. Who's stuck here? The consumer, as usual - I don't care if Sun Microsystems is a bunch of whiny pretenders miffed because they aren't Bill Gates.

Clearly the "attorneys" have no clue what the product does. I use MS s/w to make a living and I like it richer, fuller, more compatible and I cannot do that myself. Tell them to get over it, really get over it, find a new industry to mutilate, and leave the s/w users alone.

Stronger letter to follow...

Sue Montgomery

Seattle (and that has nothing to do with the fact that MS is here - I own piddly little of their stock and don't know any of the fat cats)